



Tennessee's Crisis System

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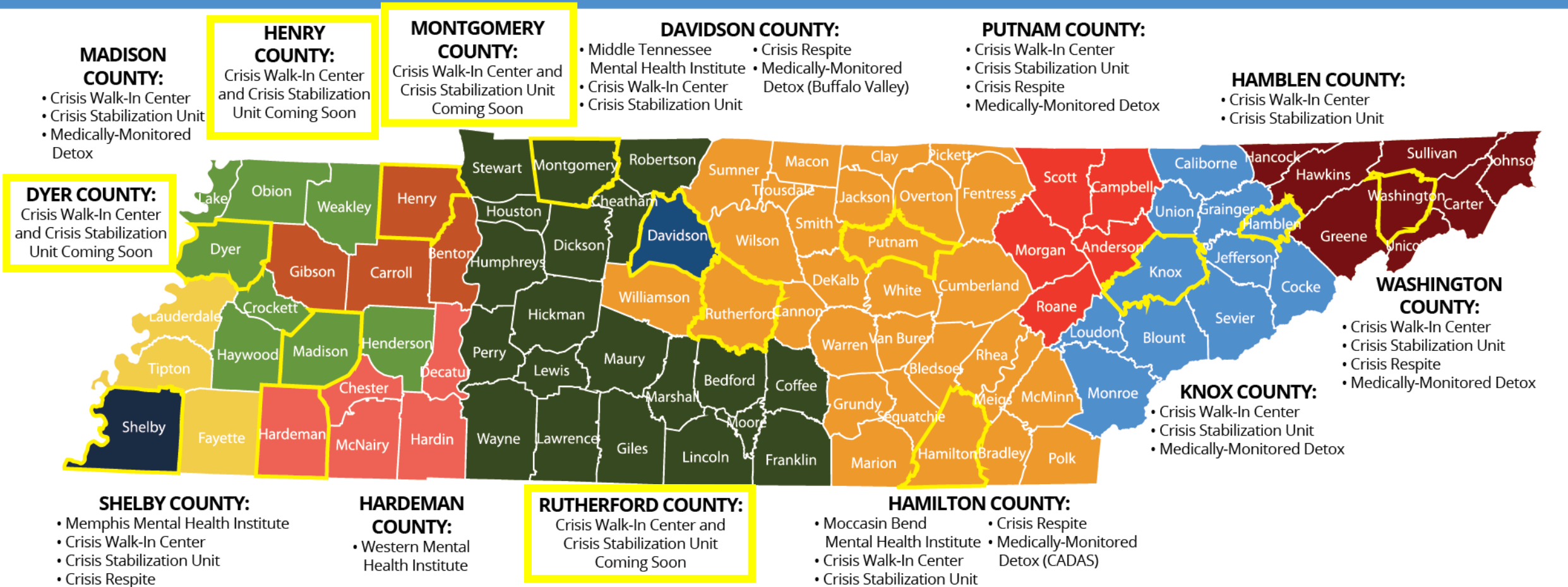
TDMHSAS, Director, Office of Crisis Services and
Suicide Prevention



Newfound Gap in the Smoky Mountains

CRISIS SERVICES IN TENNESSEE

Call or Text 988 Suicide and Crisis Lifeline

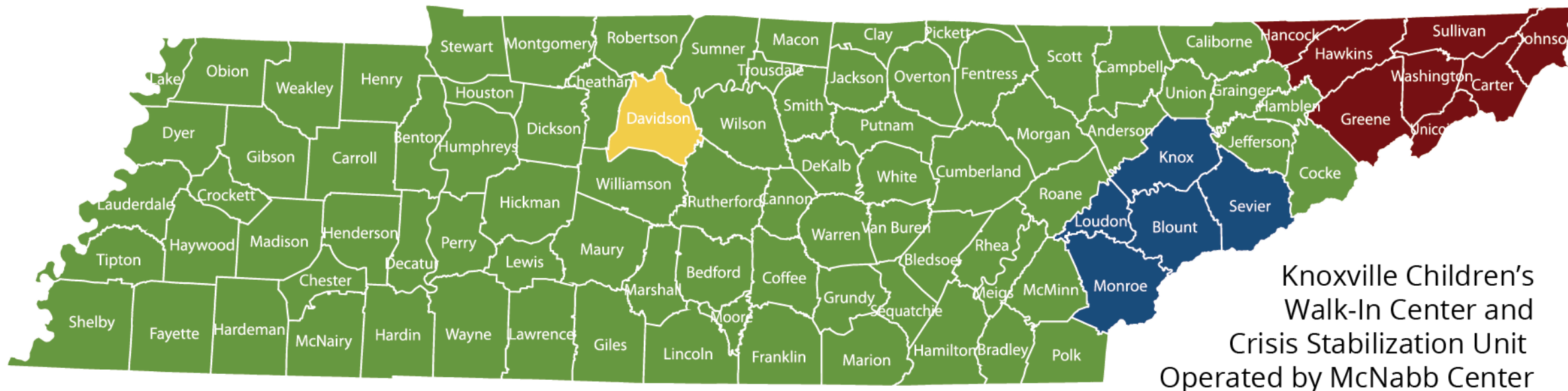


Mobile Crisis Teams

- Alliance Healthcare Services
- Professional Care Services
- Pathways Behavioral Health Services
- Quinco Mental Health
- Carey Counseling Center
- Centerstone
- Mental Health Cooperative
- Volunteer Behavioral Health
- Ridgeview Behavioral Health Services
- McNabb Center
- Frontier Health

CRISIS SERVICES IN TENNESSEE

Services for Children and Youth



Two additional Children's Walk-In Centers and Crisis Stabilization Units to be added in middle and west Tennessee with new funding in the state fiscal year 2023-2024 budget.

 Youth Villages

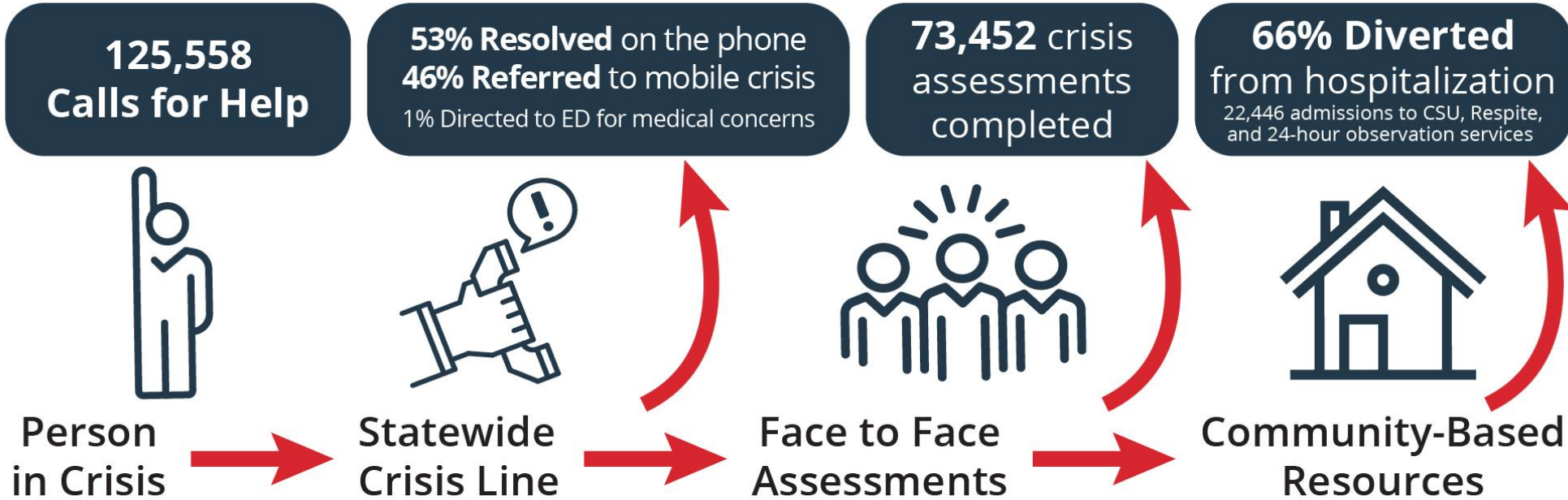
 Mental Health Cooperative

 McNabb Center

 Frontier Health

Tennessee's Mental Health Crisis Services Continuum

Connecting people to the right treatment, in the right place, at the right time.



On top of the above crisis call volume, 35,038 additional crisis calls were handled through the National Suicide Prevention Lifeline which became 988 on 7/16/22.

TN Department of
Mental Health & Substance Abuse Services

Data from state fiscal year 2023

For individuals not meeting commitment criteria

Less Restrictive Environment:
Better Option for Patient and Lower Cost Intervention

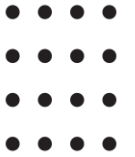
Decreased Usage:
Inpatient Hospitalization, Jail, and Emergency Room

Less-Restrictive Alternatives:

- Crisis Respite Services
- Crisis Walk-In Services
- Crisis Stabilization Units
- Outpatient Community-Based Programs and Services

Benefits/Support Offered to Crisis Providers

- True Culture of Partnership/Collaboration with TDMHSAS and Provider:Provider
- Ongoing Clinical Consultation/Advocacy across Systems
- Technical Assistance (Database/Data Entry, QA)
- Active Solicitation of Provider Feedback RE: QA and Systems Improvement
- Program Monitoring
- Annual Crisis Services Conference
- Monthly Provider/TDMHSAS Meeting
- Monthly Regional Partner/Provider Meeting



True Partnership is key!